IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): ROYALE, Naala, et al.

APPLICATION NO.: 10/712,816

Confirmation No.: 8842

FILING DATE: November 13, 2003

EXAMINER: CARDENAS NAVIA, Jaime F

GROUP ART UNIT: 3623

FOR: METHODS FOR ASSESSING INSTITUTIONAL NEEDS

Director of Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

In response to the Final Rejection of November 3, 2008, reconsideration is requested in view of the following amendments and remarks which are being submitted in connection with filing a Request for Continued Examination.

A Listing of Claims begins on page 2.

Remarks begin on page 5.